

Single Family

Allied Waste collects garbage weekly and recycling biweekly. Garbage and recycling service days are dependent upon where your home is located within Menlo Park. To determine your garbage and/or recycling day, visit Allied Waste's website at www.alliedwastesanmateocounty.com/find-my-service-day-residential.php. Allied Waste can also be contacted directly at 592-2411 or by e-mailing info@alliedwastesanmateocounty.com. For billing questions or to alter garbage service levels, please call the City of Menlo Park Finance Department at 330-6641.

Please see the picture to the right for a demonstration of how to place recycling and garbage on the on the curb.



How to place garbage, recycling and yard trimmings on the curb

All materials for garbage and recycling service should be on curb by 6 a.m. of your service day. Each container cannot weigh more than 60 pounds.

Special Services

On-Call Clean Up:

Menlo Park residents with their own garbage service are allowed two free pickups of extra trash, bulky item(s) or yard trimmings per year, which can be scheduled by calling Allied Waste at 592-2411 or by e-mailing info@alliedwastesanmateocounty.com. All appointments will be scheduled on your regularly scheduled service day within approximately two weeks of your request.

How to Order Additional/Replacement Containers:

Trash: Residents provide their own container(s) or may rent a 64 or 96 gallon container from Allied Waste. Allied Waste can be contacted at 592-2411.

Yard Trimmings Containers: Residents are provided with one 64 gallon or 96 gallon green cart. Additional carts are available for purchase or for a monthly rental fee. Please call Allied Waste at 592-2411 for further details.

Recycling Containers: Recycling is a FREE service. The more that a home or business recycles, the less garbage service that is needed. To request additional recycling containers (crates for residents and carts for commercial customers), please call Allied Waste at 592-2411.

Holiday Garbage, Recycling and Yard Trimmings Schedule

For information changes to garbage, recycling and yard trimmings service due to holidays, please visit:

www.alliedwastesmc.com/holiday-schedule.php

Holiday Tree Recycling-Single Family Dwellings

Live holiday trees are collected with yard waste on the regularly scheduled service day. Trees must be free of ornaments, tinsel and lights. Trees should be placed at the curb by 6 a.m. and less than four feet in length. They do not need to be placed in your yard waste cart. If you do not subscribe to yard trimmings service and would like to recycle your holiday tree in this fashion, please contact Allied Waste's customer service line at 592-2411.

Holiday Tree Recycling-Multi Family Dwellings (Garbage and Recycling service is shared)

Residents should call Customer Service at 592-2411, Monday – Friday between 8 a.m. and 5 p.m. to arrange for a pickup. Place trees in a pile next to the garbage bins. Trees must be cut into four-foot sections and remove the stand, lights and all decorations. Flocked trees are accepted.

Problems or Complaints:

If you need to report a missed pick-up or have an issue about garbage or recycling service, contact Allied Waste directly at info@alliedwastesanmateocounty.com or call 592-2411.

Do you have an item to recycle or reuse and you don't know where to take it?

Visit the San Mateo County RecycleWorks Web Page at www.recycleworks.org for information on local area facilities that are willing to accept these or call their hotline at 1-888-442-2666.